

# Strategic Problem Solving

*Using "Business think" to create a problem-solving machine*

## Synopsis

It is difficult to get to the cause of a problem when organisations are dealing with "band aid" solutions. Band-aids only mask the symptoms but never address the real challenges.

Using the latest tools for "Business Think", in this course we provide practical ways of changing the "deny/blame/justify" culture into a problem-solving machine.

## Course Topics

Our course topics include:

- Reality check – where are we now?
- Fighting fires or solving problems?
- Diagnostic Tools:
  - ✓ 5 Steps to problem solving
  - ✓ Dissecting the problem-solving team
  - ✓ Better decisions

## Course Details

Delivery: Inhouse

Structure: Interactive Workshop

Time: 1 day

Class Size: Max 15

Cost: On request

## About the Trainer



Mario Cortes is a highly skilled professional trainer and assessor with 20+ years' experience in project management, corporate training and leadership development.

His energetic training style is both informal and informative, adding a level of entertainment to ensure participants remain engaged in the learning.

As a trainer-assessor for the Diploma of Project Management, Mario's other talents include working as a Project Manager; Change Management expert; keynote speaker; MC and author.