

Giving Constructive Feedback

Synopsis

As a leader of people, delivering feedback is hard, but necessary. It builds trust by inspiring collaboration. It helps managers motivate staff members. It encourages positive behaviour by rewarding it. Receiving positive and constructive criticism and feedback makes people feel satisfied with their work.

Topics include:

- Constructive versus destructive feedback
- Characteristics of constructive feedback
- Feedback self-appraisal
- Getting their input
- Two-way feedback
- Practicing assertiveness and empathy
- 180 and 360 degree feedback
- Skills practice

How is it Relevant

Constructive feedback is one of the best things managers can provide to their employees.

When delivered properly it can, reinforce positive behaviour, correct any negative performance and ensure a strong culture remains in your team.

Course Details

Delivery:	Inhouse
Structure:	Interactive Workshop
Time:	1 day
Class Size:	Max 15
Cost:	On request

The Trainer



With over 32 years' experience in the human resources and management consulting fields, Narayan has provided a vast array of training and services to a range of organisations, including Local, State and Federal government agencies.

Narayan provides a very strong adult learning focus to his training. He ensures that it is experiential, practical and closely linked to workplace needs and realities.

He is also consistently described by clients as highly enthusiastic, creative and dynamic in his approach.