



Peak Services delivers deep expertise in the local government sector. We understand the business of councils. Challenge us.

Managing Change and Uncertainty – 1 day workshop

SYNOPSIS	TOPICS	LEARNING OUTCOMES
<p>“Change before you have to.” Jack Welch</p> <p>Participants will learn how we typically deal with large change and uncertainty. This includes denial, resistance, exploration and commitment. While denial and resistance are typical, natural reactions to big change, they are counter-productive if we stay stuck there.</p> <p>The participants will also learn how they are personally dealing with major change/uncertainty and provide strategies to make the most of any opportunities that change presents to them.</p>	<ul style="list-style-type: none"> ▪ The existence of continual change – here to stay ▪ How are you dealing with major change and uncertainty? ▪ Typical/normal reactions to change – a change flow model ▪ Values, perceptions and self-confidence - how these influence our ability to deal with change ▪ We <i>always</i> have choices! ▪ Is change/uncertainty for you a threat or opportunity - or both? ▪ Key tips for dealing with major change and uncertainty ▪ Managing your transition through change 	<p>Recognise inevitability of change, and typical human reactions to major change and uncertainty</p> <p>Learn that reactions such as resistance and denial are a normal and natural part of the process of dealing with change, but that it is preferable not to stay stuck there</p> <p>Identify the way they are personally dealing with change and uncertainty in Council and their lives</p> <p>Learn strategies to better deal with change and make the most of opportunities arising from it</p> <p>Understand how our values, perceptions, self-confidence, and typical reactions to change affect our ability to manage change</p>



COURSE DETAILS

Delivery	Our 1-day training course provides participants with an interactive session that includes group discussions, case studies, and question and answer sessions. Customisation is available and based on individual council requirements.
Delivery Mode	Peak Services delivers Virtual or Instructor-led training workshops inhouse at your venue.
Fees and Inclusions	Please contact Peak Services for course fees or a proposal for on-site/in-house training.

Please contact Peak Services for course fees or a proposal for onsite/in-house training proposals

REGISTER NOW
P 07 3000 2148
E training@wearepeak.com.au

