



Peak Services delivers deep expertise in the local government sector. We understand the business of councils. Challenge us.

WHS INCIDENT INVESTIGATION – 4 HOUR COURSE

| AUDIENCE | SHORT COURSE TOPICS | LEARNING OUTCOMES |
|--|---|--|
| <p>The Incident Investigation course is suited to any staff member who is required to assist in a workplace incident investigation.</p> <p>Our course covers how to conduct an initial assessment of the situation; establish the scope and legal parameters of the investigation and how to conduct a systematic analysis to identify underlying causes and actions for the prevention and reporting on the outcomes of the investigation appropriate to the potential severity of the incident. This may include accessing specialist expertise.</p> | <p>On successful completion of this unit the learner will be able to:</p> <ul style="list-style-type: none"> Determine the investigation objectives Carry out research Evaluate research findings Identify courses of action Prepare and present investigation reports The course includes a simulated incident investigation | <ul style="list-style-type: none"> Understand what is involved in an incident investigation Identify if it is “notifiable event” Identify the stakeholders in the investigation process Understand how to interview people and how to be interviewed Develop an investigation plan Assist in site inspections, ensure objectivity, confidentiality, validity and accuracy of the process How to prevent incidents |



| COURSE DETAILS | |
|-------------------------------------|---|
| <p>Delivery</p> | <p>Our instructor-led training course provides participants with an interactive session including group discussions, case study reviews and Question and Answer sessions.</p> <p>Our trainers can customise or tailor the course to your specifications or needs and deliver in-house providing you with a cost-effective and efficient training session.</p> |
| <p>Duration and Location</p> | <p>Our standard structure for this course is 4 hours and can be delivered in any metropolitan or regional area of Queensland.</p> |
| <p>Fees and Inclusions</p> | <p>Our training course will include:</p> <ul style="list-style-type: none"> Instructor-led training Statement of Attendance Course Materials |

PLEASE CONTACT PEAK SERVICES FOR COURSE FEES OR A PROPOSAL FOR ONSITE/IN-HOUSE TRAINING PROPOSALS

**REGISTER NOW
07 3000 2148
FIND OUT MORE
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